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| 20+ Years of total experience (including 13 years in UAE) as Software Systems analyst in software design, development and deployment of software applications.  Worked on leading ERP solution: HR Access ([http://www.support.hraccess.com](http://www.support.hraccess.com/)).  Worked as on-site Customer Application Support Consultant for various clients in UAE |

**Employment History:**

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| **#** | **Date** | **Employer** | **Designation** |
| 1 | 2021 –to date | Freelance work | Freelancer |
| 2 | 2017 –2021 | Bahria Town Head Office( Rawalpindi Pakistan) | Business Technology Manager |
| 3 | 2010 - 2017 | International Turnkey Systems (Dubai UAE) | Senior Customer Application Analyst |
| 4 | 2004 - 2010 | MultiMission Software (Dubai UAE) | Senior Software Engineer |
| 5 | 2002 - 2004 | Intechww (Lahore Pakistan) | Software Engineer |
| 6 | 2000-2002 | Xavor Pakistan (Lahore Pakistan) | Software Engineer |

**Professional Summary:**

* IBM/HCL Lotus/Notes/Domino Development & Administration
* Expert in application development using Notes/Domino Technologies with Lotus Script, Formula Language, Domino Agents Notes Forms in Notes database workflow applications.
* Familiar with Web technologies like HTML, JavaScript, Ajax XML, CSS.
* Excellent communication and interpersonal skills.

**Academic:**

BCS. – National University of Computer & Emerging Sciences (NUCES-FAST) - Pakistan.

**Training:**

* Oracle Database 12c Administration Workshop (Oracle University)

**Certification:**

*  IBM Certified Notes/Domino Professional (R5/R6/R7)

**Work Experience**

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| **2- Bahria Town Head Office Rawalpindi - (2017-2021 - Pakistan)** |
| **Designation:**  **Business Technology Manager** |
| **Roles and Responsibilities**  Managed a team of 10 to 15 developers for Software development/support & Domino Servers. |
| **Projects :**  Worked on Bahria Town Head office Core Property Management Application. I have developed/enhanced following important modules:   1. Customer data management. 2. Property data management 3. Payment management (scheduling and receiving) 4. Allotment and Allotment cancellation – workflow based module) 5. Property possession management – workflow based module 6. NDC (No demand certificate or NOC letter – workflow based module) 7. Property Transfer ( workflow based module) 8. Waiver module (to track surcharge waiver – workflow based module) 9. RTMS (Record tracing management system to track paper file issuing and receiving among different department 10. Audit Verification 11. Sales tax and Adv. Income tax system 12. Leave Management System (– workflow based application for Employee Leave Approval ) 13. SMS Sending application ( for sending SMS notification to customer for any related transaction) 14. And many more …. |

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| **3- International Turnkey System- (2010-2017 - UAE)**  **[ITS_logo.jpg](http://www.its.ws/)** <http://www.its.ws> |
| **Designation:**  Senior Customer Application Analyst |
| **Roles and Responsibilities**  Worked Managing a team of 15 developers for Software development/support. Administrating Domino Servers. |
| **Projects :**  **Under ITS employment, I worked for its 2 important customers :**  Image result for adnoc logoADNCO : Abu Dhabi National Oil Company  E:\Users\Riaz\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.Word\download.jpgADMA : Abu Dhabi Marine Authority  Consultant with ADNOC & ADMA OPCO (2010-2017), provided application development and support services.(Consultancy, Enhancement & Bug fixing).  Self-service is web browser based application developed in IBM Domino with SQL server as back end database system. |

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| **4- MultiMission Softwares (2004-2010 - UAE) mmLogo.gif** |
| **Designation:**  Senior Software Engineer |
| **Roles and Responsibilities**  Application design and development services for various clients in UAE and Abroad. |
| **Projects :**  On site Consultant with Qatar Vinyl Company (QVC) Qatar (in 2008). Provided services for User Administration and application development/Enhancement.  On Site Consultant with BAT (British American Tobacco) Dubai. MultiMission had annual SLA with **British American Tobacco (BAT)** Dubai. I provided support/enhancement to IBM Domino applications. |

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| **5- Intech worldwide (2002-2004 - Pak)**  **[intechww.gif](http://www.intechww.com/)** |
| **Designation:**  Senior Software Engineer |
| **Roles and Responsibilities**  Application design and development services for various clients in UAE and Abroad. |
| **Projects :**  On site Consultant with Qatar Vinyl Company (QVC) Qatar (in 2008). Provided services for User Administration and application development/Enhancement.  On Site Consultant with BAT (British American Tobacco) Dubai. MultiMission had annual SLA with **British American Tobacco (BAT)** Dubai. I provided support/enhancement to IBM Domino applications. |

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| **6- Xavor Pakistan(2000-2002 Pak)**  **Xavor.com.pk** |
| **Designation:**  Software Engineer |
| **Roles and Responsibilities**  Application design and development services for various clients in UAE and Abroad. |
| **Projects :**  On site Consultant with Qatar Vinyl Company (QVC) Qatar (in 2008). Provided services for User Administration and application development/Enhancement.  On Site Consultant with BAT (British American Tobacco) Dubai. MultiMission had annual SLA with **British American Tobacco (BAT)** Dubai. I provided support/enhancement to IBM Domino applications. |

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